

GLR Staff Department Inspector General

Staff Members

Lt Col Kenneth G. Dixon Inspector General Maj Steven J. Caldrone Deputy Inspector General

Department Description

From CAPR 123-1:

- **1. Purpose of the Civil Air Patrol Inspector General System.** The purpose of the Civil Air Patrol Inspector General System is to create an independent and objective system to:
- **a.** Provide leadership and coordination and recommend policies for activities designed to promote economy, efficiency, and effectiveness in the administration of the Civil Air Patrol.
- **b.** Provide a means for keeping the Board of Governors and the Commander of the Civil Air Patrol informed about problems and deficiencies relating to the administration of programs and operations and the necessity for and progress of corrective action.
- **c.** Provide a leadership tool that indicates where command involvement is needed to correct systematic, programmatic, or procedural weaknesses to ensure resources are used effectively and efficiently.
- **d.** Assist commanders in resolving problems affecting Civil Air Patrol missions promptly and objectively.
- **e.** Create an atmosphere of trust in which issues can be objectively and fully resolved without retaliation or the fear of reprisal.
- **f.** Ensure the existence of responsive complaint and inspection programs characterized by objectivity, integrity, and impartiality.
- **g.** Ensure the concerns of Civil Air Patrol members and the best interests of the Civil Air Patrol are addressed through objective fact-finding.
 - **h.** Ensure that the personal behavior of inspector general personnel is above reproach.
- **i.** Enhance openness and approachability by the briefing of the Civil Air Patrol Inspector General Program at meetings of the CAP National Board, region and wing conferences, commander's calls, staff meetings, and any other gathering of CAP personnel where inspector general briefings would be appropriate.

- **j.** Educate Civil Air Patrol members and commanders regarding the privileges of and protection for those contacting an inspector general.
- **k.** Assure that inspectors general avoid self-investigation and the perception of self-investigation.
- **l.** Ensure inspectors general, inspector general staff members, and investigating officers are trained to conduct thorough, unbiased investigations and assessments based on fair and objective fact-finding.

CAP Regulations and Pamphlets

CAPR 123-1 Civil Air Patrol Inspector General Program

CAPR 123-2 Complaints

CAPR 123-3 Civil Air Patrol Compliance Assessment Program

CAPP 203 Specialty Track Study Guide – Inspector General

Department Activities

After a member has made every attempt to rectify a situation using the published Chain of Command, and feels that the matter is still unresolved, the next step is to file a complaint with the IG. The region level IG handles complaints directed toward wing command sections, primarily.

The GLR IG is also tasked, when asked, to help wings formulate a plan for them to conduct their internal SUI evaluations.

In matters dealing with alleged fraud waste and abuse, the IG will most likely become involved.

The IG must also insure that all regulations dealing with non-discrimination are in full effect.

Staff Bios

Lt Col Kenneth G. Dixon – Joined CAP in 1982. While a member of the Illinois Wing, he served as a group commander and in several wing staff positions including IG. He has a law enforcement background and is employed by the State of Illinois.

Maj Steven J. Caldrone – Joined CAP in 1991. He also has law enforcement experience having worked as in the Cook County Sheriff's Police rising to the rank of Sergeant.

Important Links

CAP Complaints Program
IG Education/Training
Fraud, Waste and Abuse
IG National Organization
Wing Inspection Guide
SUI Guide
Joint Wing Inspection Schedule